

GUARANTEE



THE EAGLE GUARANTEE FOR QUALITY AND WORKMANSHIP

Eagle Granite guarantees that this monument was manufactured using the highest quality granite available at the time in terms of brilliance and uniformity of color and clarity. Eagle Granite further guarantees that the work completed on this monument, including but not limited to sawing, polishing, hand tooling, sandblast and sculpting is of the highest quality available today. Eagle Granite certifies that this monument was inspected in our plant prior to shipping and is free from defects such as chipping, cracking and staining. Differences in the color of any particular granite shall not be treated as a breach of our guarantee or other statutory obligations. Proof of purchase will be needed to claim under this guarantee.

Our guarantee covers the material structure of Blue Ridge, Pink Pearl, Eagle Blue, Eagle Ruby Red, Jet Black, Grey Cloud, Kershaw Pink, Autumn Rose, Morning Rose, Salisbury Pink, Texas Rose, American Black, Medium Barre, Eagle Black, Dakota Mahogany, and Cherokee Marble, manufactured and fabricated by Eagle Granite on the following terms purchased by you against material defects for the times set out adjacent to the respective monuments below.

At our discretion, we will repair or replace in part or whole, any monument which is covered by our guarantee if the claim under our guarantee is justified in our reasonable opinion. If a replacement monument is offered by us, but identical materials are no longer available, we reserve the right to replace the monument with the nearest equivalent. This guarantee is strictly subject to you notifying us before having any work undertaken to rectify the problem, so unfortunately any costs you incur in relation to such rectification will not be covered by us in any way.

Eagle's guarantee does not cover defects or damage arising in respect of: the repair or replacement of any third party components; modification or misuse; physical, chemical or mechanical abuse; unauthorized repair; natural colour differences, veining, pot marks and fissures; use other than for regular memorial purposes or a purpose which is not disclosed at the time of installation; moving parts or parts which are likely to perish over time (such as caulking, dowels and any metal pieces); improper installation, or acts of Nature.

This warranty only applies to Domestic Granite manufactured by Eagle Granite. This warranty will not cover granite provided by import suppliers or if installed by parties who are not certified or authorized to install granite monuments or bases and their concrete foundations.

In the unlikely event that you do need to claim under this guarantee, you must first contact the company/sales person/counselor that originally sold the monument. If we deem the fault to be covered under Eagle's guarantee, we will contact you to begin assessing the claim.

